

Introduction

This course is designed to encourage you to reflect on your own practice, and to learn new tools and techniques for effective communication and consulting within 10 minutes.

Learning Objectives

- To analyse consultation structure and consider how to achieve good structure
- To explore how to actively listen to patients
- To evaluate some ideas for using language well
- To practice consulting using some micro-skills

Programme

9.00 – 9.25	Registration and coffee
9.25 – 9.30	Welcome and housekeeping
9.30 – 10.30	Consulting structure
10.30 – 11.00	Coffee
11.00 – 12.30	Micro-skills, Active listening and Use of language
12.30 – 1.15	Lunch
1.15 – 2.30	Practicing consulting skills
2.30	Close

Educator

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Retired Community Education Advisor in General Practice Gloucestershire, Severn Deanery

RCGP Curriculum areas covered:

2.03 The GP in the wider professional environment

Good Medical Practice Framework:

1.1 Maintain your professional performance

- Keep knowledge and skills about your current work up to date
- Participate in professional development and educational activities

1.2 Apply knowledge and experience to practice

- Adequately assess the patient's conditions
- Provide or arrange advice, investigations or treatment where necessary
- Prescribe drugs or treatment, including repeat prescriptions, safely and appropriately
- Provide effective treatments based on the best available evidence
- Consult colleagues, or refer patients to colleagues, when this is in the patient's best interests

3.2 Work collaboratively with colleagues to maintain or improve patient care

Feedback, Course certificates and Reflection on Learning

Please submit your feedback online by following the link in the email you will be sent after the course. Feedback will be collated and shared with educators.

Once you have left your feedback, you will be able to access your course certificate and reflection on learning template for this course.

Your course certificate and reflection on learning can be completed, added to or amended at any time, using your HLP login. You can also download it as a PDF document

Course materials

Course documents will be emailed to you after the event.

www.healthlearningpartnership.co.uk