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Teledermatology

Over 5% of GP practices in the UK use Rego to send dermatology referrals. Independent audits* and reviews** prove that our teledermatology solution helps clinicians and managers improved quality of care and the delivery of substantial efficiency savings.

[View a recently published QIPP paper on our service in Bristol PCT](#)

Rego enables primary care clinicians to capture images of routine dermatological conditions using high quality digital imaging equipment. These images, along with a referral letter, are sent electronically to a dermatology team. Within 3 working days, the referring GP receives a management plan recommending the most appropriate course of treatment based on local resources.

Improved care

The advice provided by consultant dermatologists ensures around 70% of patients avoid a hospital visit and may be treated in the community, closer to home. Where secondary care appointments are recommended, routine, urgent and suspect cancer cases are triaged to the appropriate specialist and waiting list, cutting door-to-needle time and unnecessary consultant-to-consultant referrals. In the majority of cases, management plans are received within 48 hours, a process that facilitates prompt treatment and enhances the patient experience. Recording high levels of clinician satisfaction (over 90%), the rapid access to expert advice empowers GPs and provides an ongoing education framework, which helps them deliver a better service for patients.

Efficiency savings

[Download Brochure >](#)

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[FAQ >](#)

Bristol Royal Infirmary What we do Dermatology Teledermatology

Bristol Royal Infirmary

- What we do
 - Abdominal Aortic Aneurysm Screening Programme
 - Breast surgery
 - Colorectal surgery
 - Dermatology
 - Skin cancer
 - Iontophoresis
 - Biologic therapy
 - Cryosurgery
 - Referral guidance
 - Nurse advice
 - Phototherapy services
 - Camouflage clinic
 - Paediatric dermatology
 - Combined clinic
 - Skin lymphoma service
 - Hair microscopy service
 - Patient feedback
 - CPD and AUDIT and COMBINED Thursdays
 - Teledermatology**
 - Skin Surgery
- Emergency Department
- Endocrinology and diabetes
- Endoscopy day surgery
- Histopathology
- Laboratory Medicine
- Liaison Psychiatry
- Liver and hepatology services
- Lung Cancer
- Neurophysiology
- Nutrition dietetics BRI
- Oral and maxillofacial surgery
- Orthotics
- Pain management
- Phlebotomy/blood service
- Physio cardio respiratory

Teledermatology

Teledermatology service in Bristol and North Somerset

Bristol Dermatology provide a Teledermatology service to 80 GP practices in Bristol and North Somerset. This is done through a team of four local dermatologists who provide a turnaround time of 24-72 hours for each case. The GP and their team take a history and photographs of the skin problem and send them through a secure online system to the hospital. These are then reviewed and the consultant provides advice on the management and diagnosis of the person's skin problem.

In 2012, Bristol Dermatology provided over 1000 teledermatology consultations aiming to:

- give helpful patient management advice so that people can be managed more effectively for a range of skin problems by their own GP
- provide education and guidance to GPs, so that they can use the episode to use online educational tools where relevant and include details in their appraisal education report
-

30% of the enquiries illustrate people with severe or complex problems where more urgent help might be needed through the hospital and the teledermatology service can highlight these people and provide advice as to where they should be seen

Continuing education through Teledermatology

We provide regular update sessions for GPs and their teams on how to get the most out of the Teledermatology service. Tips on histories, taking useful and high quality photographs and reviewing examples that help GPs manage their patients better. Each teledermatology episode can be incorporated into a self-education package coupled with links and feedback from the consultant dermatologist.

Better photos get better responses

Please look at the phototips and share it with colleagues in your practice. Poor quality photos make it very difficult to provide quality teledermatology comment. [photo tips](#)

The next session for GP and nurse education will be held at the Bristol Dermatology Centre on Thursday 7 November 2013. Arrive 6pm for a session 6.30pm to 8.00pm

- photography tips
- case studies
- questions and answers

Light refreshments will be provided.

Booking is required. Please email: david.deberker@uhbristol.nhs.uk

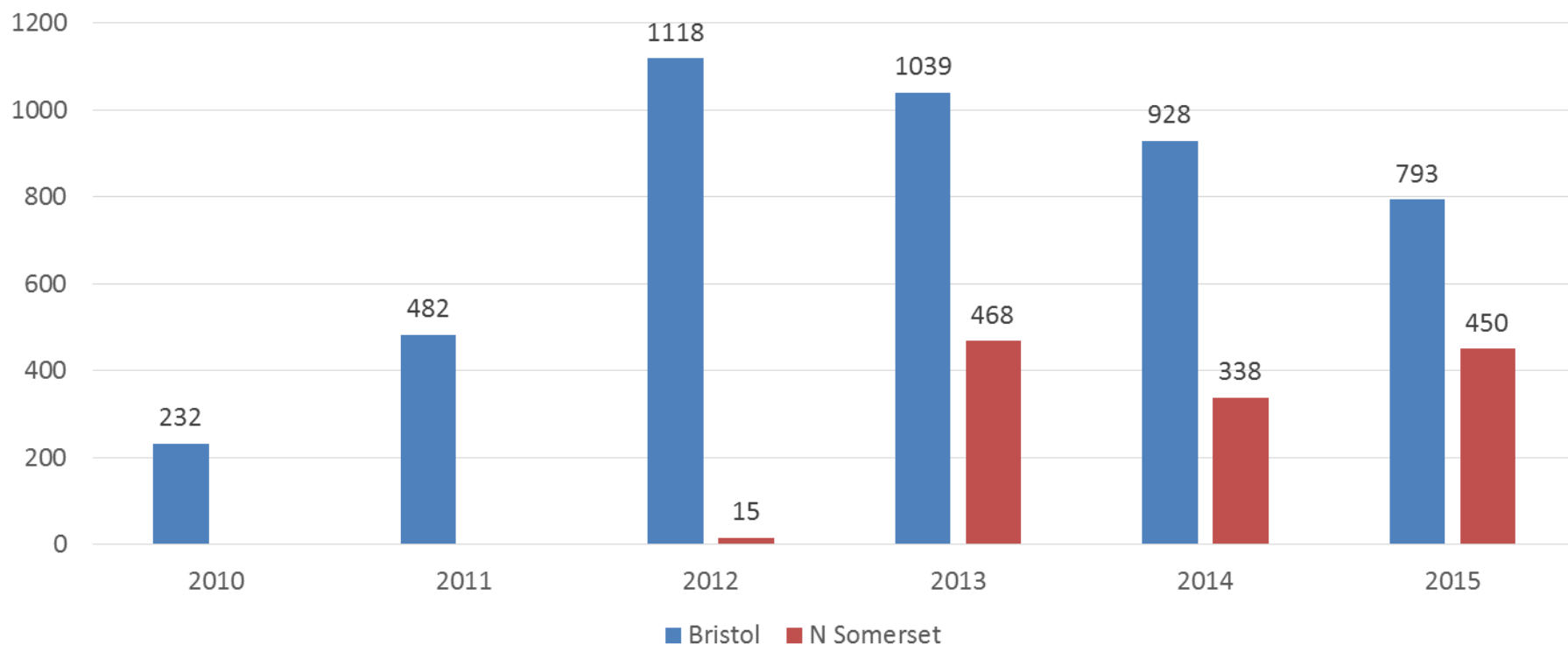
If you are a GP using the system and need technical advice on using Teledermatology you can:

- phone the IT helpdesk at 0207 993 5870 provided by our IT suppliers, Vantage
- if you are trying to follow up some clinical advice given on a particular consultation, please phone the consultant signing the report:

Dr David de Berker

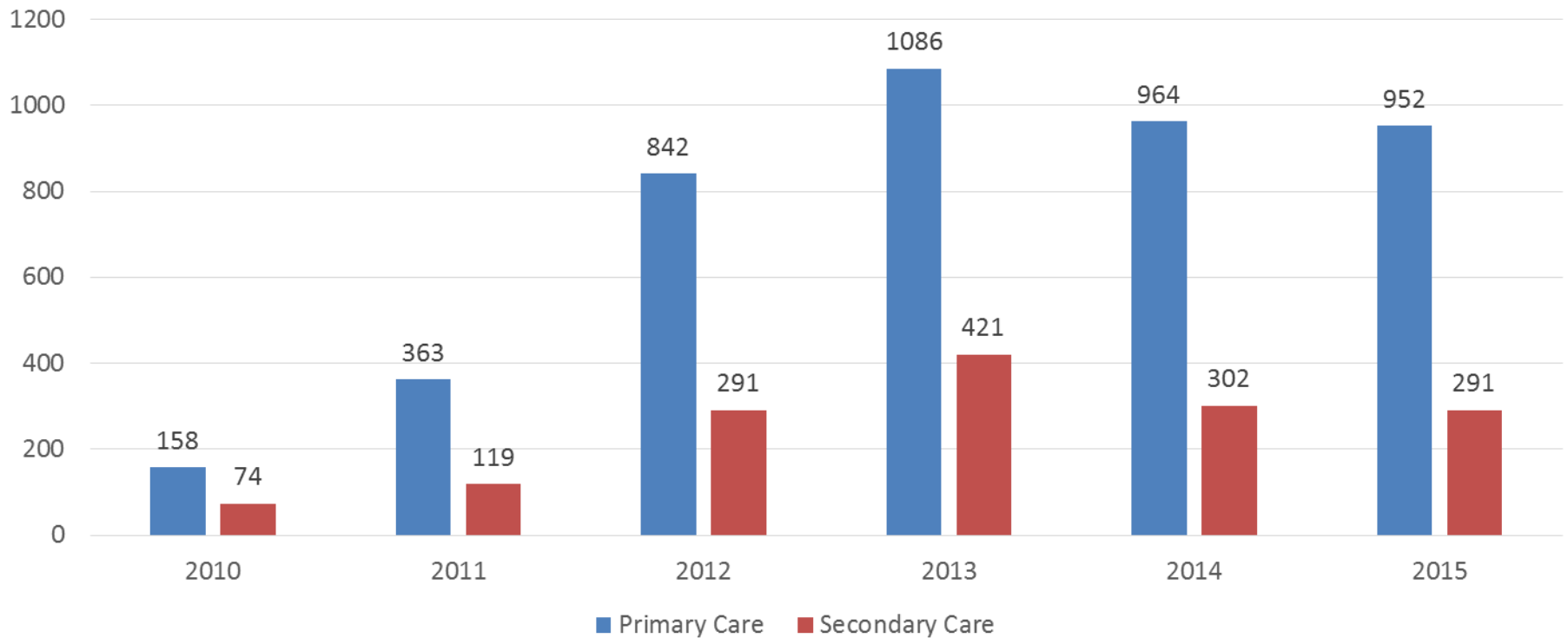


Referrals by CCG



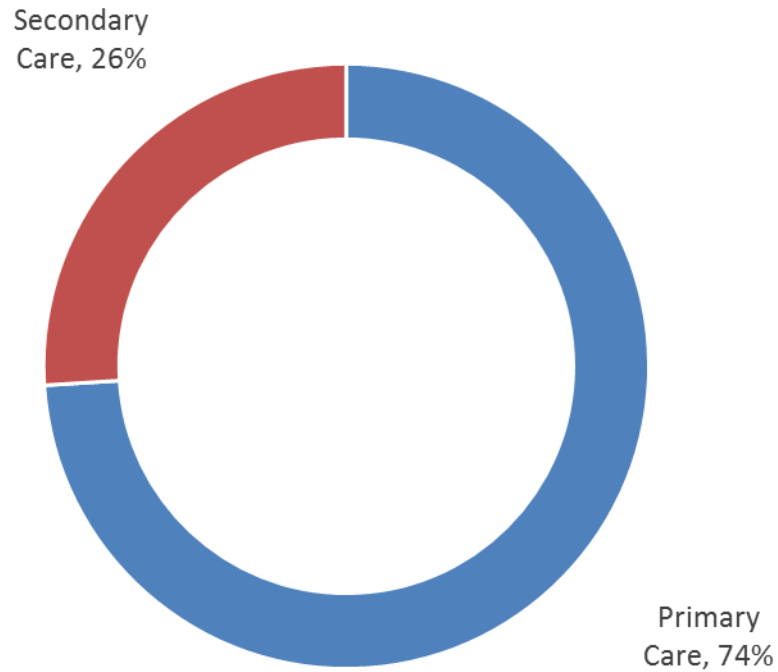
Year	Bristol	N Somerset	Total
2010	232		232
2011	482		482
2012	1118	15	1133
2013	1039	468	1507
2014	928	338	1266
2015	793	450	1243
Total	4592	1271	5863

Outcomes: Primary vs. Secondary Care / Year



Year	Primary Care	Secondary Care	Total
2010	158	74	232
2011	363	119	482
2012	842	291	1133
2013	1086	421	1507
2014	964	302	1266
2015	952	291	1243
Total	4365	1498	5863

Outcomes: Primary vs. Secondary Care / %

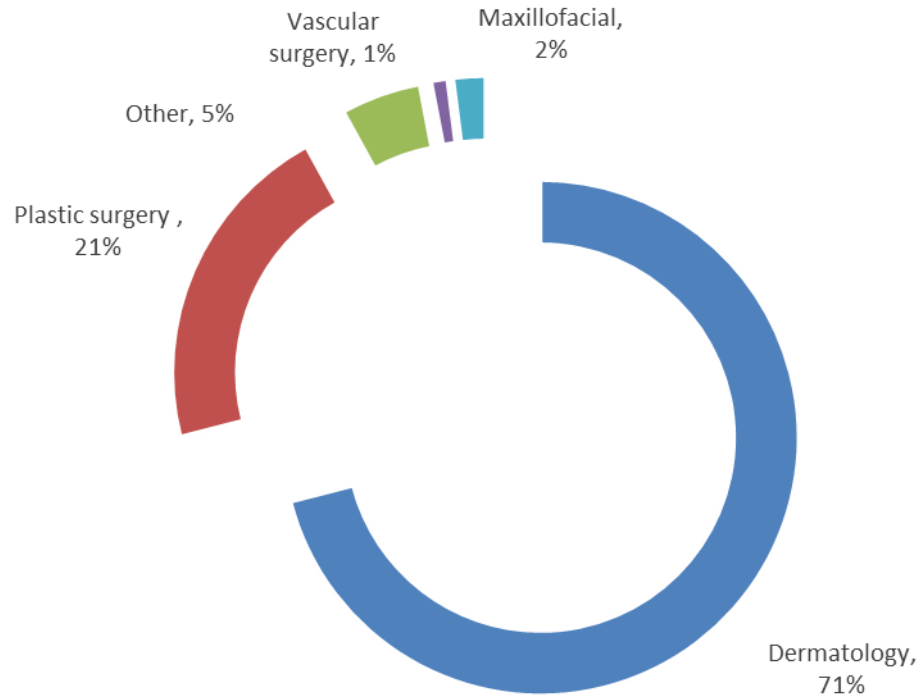


Year	Primary Care	Secondary Care
2010	68%	32%
2011	75%	25%
2012	74%	26%
2013	72%	28%
2014	76%	24%
2015	77%	23%
Total	74%	26%

Secondary Care Triage

Of referrals that have been triaged to Secondary Care

*When indicated by the consultant



Specialty	%
Dermatology	71%
Plastic surgery	21%
Other	5%
Vascular surgery	1%
Maxillofacial	2%